



**WOLF**  
[POWER SYSTEMS]

Service  
Edition April 2025

# CHP SERVICE that keeps its promises

High-performance support from installation to lifelong  
after-sales support

[www.wolf-ps.de/en](http://www.wolf-ps.de/en)

Focused on  
efficiency  
and durability

Gorleben



Wolfhagen



Mainburg



# Service from the system provider for combined heat and power plants

## Expertise based on over 40 years of experience

### Your partner

Our work always focuses on the customer and their power plant. The merger of Dreyer + Bosse Kraftwerke GmbH has created one of the world's leading companies for individual CHP solutions in the 35 kW - 350 kW output range and manufacturer-independent CHP service with combined experience from over 2,500 completed projects. Our aim is to ensure that you are satisfied with our products and services in the long term.

That's why our motto is: excellent, reliable service, constantly evolving. At our three locations in Gorleben, Wolfhagen and Mainburg and with our decentralized engineering, sales and service team, we are at your side with innovative, reliable solutions for all questions relating to combined heat and power generation.

### Your service team

is available 24/7 (in person and automatic reception from 10 p.m.) to provide fast and competent support in all matters relating to the maintenance, servicing and repair of your CHP unit. For the life of the system. Nationally and internationally.

### Would you like to use our CHP service?

Your system must be specially tailored to your requirements and the local conditions. This is the only way to fully exploit the technical potential of the individual CHP components and achieve high system efficiency. Excellent efficiency levels lead to faster amortization of your investment.

We only use system components that have proven themselves in use, develop some of the technologies ourselves and optimize their interaction. With our comprehensive range of services, we ensure that your system works perfectly and thus achieve a system availability of up to 99 %.



All our CHP units are "Made in Germany". They are produced exclusively in Germany. This means we can guarantee the particularly high quality and durability of our products.

This also applies to our service:

All employees are qualified in Germany and receive state-of-the-art training directly from the engine manufacturer.

In addition, all our systems undergo a performance test before they leave our factories. Our aim is to ensure that all products function perfectly and reliably to the highest possible standards.

**Daniel Berlin**  
**Head of Service Center**  
Wolfhagen and Gorleben



Phone  
Service Center  
+49 (0) 5882 9872-0

# Service areas and services

## Range of services

### Personal availability until 10 p.m.

In order to minimize waiting times and, in an emergency, downtimes in the event of fault messages from your system, you can reach us in many ways, all year round, every day. A contact person is always available until 10 p.m., and you can also leave us your request after this time. Your message will be recorded and processed immediately the next day.

### Engine service

We draw up an individual maintenance plan for each system. At each upcoming maintenance interval, the scope of the necessary maintenance steps is agreed with you and carried out after prior inspection. Careful prevention has a lasting effect on the function of your CHP unit. Sometimes it may be necessary to replace the engine with a more up-to-date or overhauled replacement model in order to achieve the desired output at a constant level.

### Control & programming service

Today's modern CHP units are complex systems with far more than just mechanical aspects. Many optimizations and upgrades can now also be carried out through appropriate programming. This increases efficiency and ease of use, allowing us to make specific adjustments to suit your needs.

### Spare parts service

With original spare parts, accessories and operating materials, the high quality, operational reliability and performance of your CHP unit is maintained. At our well-stocked spare parts warehouses, we keep all common materials checked and tested ready for you. Rapid availability is guaranteed thanks to well-developed logistics.

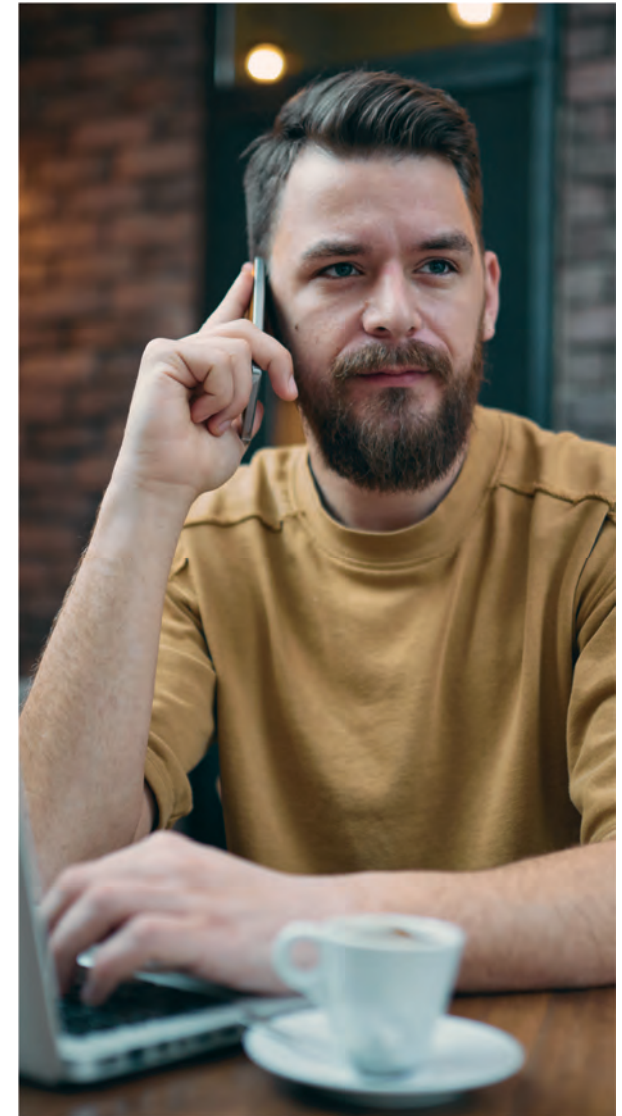
### All-round service and thinking ahead

Whether it's personal service from an on-site technician, telephone support or contact by email: we are there for you in all matters relating to your CHP and respond immediately.

### Service support points

Comprehensive network of own, specially trained service partners

- Control from the responsible service location
- Emergency service
- Two main service points
- Distributed decentralized technicians





**Constructive planning:  
WPS route management**

# A clear service structure shortens response times

## Flexible and well organized

### Head of Service Center

Your first point of contact is always available to answer any questions you may have about services and maintenance contracts with expert advice.

### Service monteuer

We coordinate our service calls so that you can always rely on the same colleague for maintenance work. He knows your system inside out and will develop it further together with you if required. Our service vehicles are on duty for you throughout Germany, equipped with a comprehensive repertoire of tools as well as many wearing and spare parts.

### Availability until 10 p.m.

In the event of a fault, even outside regular business hours, dial the emergency service number. Our service team is there for you via a hotline until 10 p.m. - even at weekends. At later hours, our automatic answering machine will take your message so that it can be processed by our staff the next day without delay. We pull out all the stops to ensure that your CHP unit can continue to run smoothly as quickly as possible.

### Partner companies

We have a dense network of authorized, trained service partners around the world with whom we cooperate. This enables us to guarantee all customers a direct supply without delays and with the same high quality standards. A lot of man power in the background.

## On site, when you need us

Time is money. That's why it's particularly important to resume plant operation quickly in the event of technical problems. From our locations, we manage the incoming orders logistically so that an employee from our company or our contractual partners is always available in your area, without long waiting times.

Whether for planning the next regular maintenance or for spontaneous and competent help in an emergency. Our service fleet is on the road for you throughout Germany, with all the necessary tools and a wide range of wear and spare parts on board and therefore ideally prepared for all situations.

Personal service on the phone, on the computer and on site, quickly, competently and reliably.

Our colleagues are there for you and your system.





# Intelligent maintenance system increases running time

## Overhaul and engine service

### Efficient maintenance

We prevent unscheduled downtimes and cost-intensive repairs with individual maintenance and servicing based on the condition of the system, tailored precisely to your circumstances. Here we go beyond the recommendations of the motor suppliers and contribute our own many years of experience from the large number of our projects.

### Maintenance after diagnosis

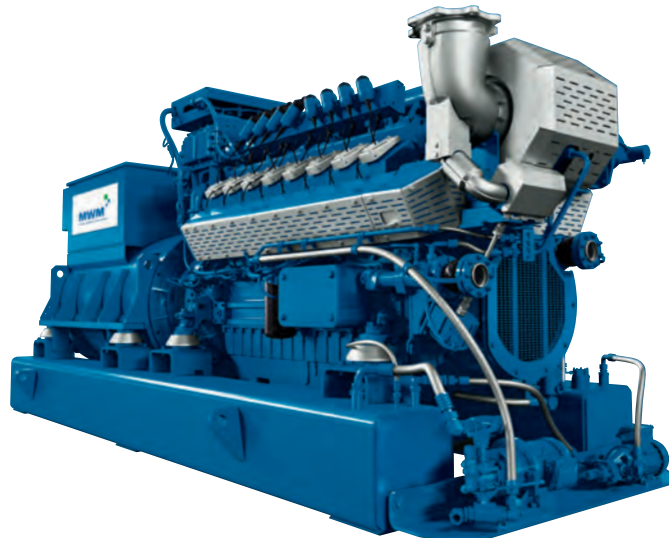
As in medicine, we subject your machine to a “health check” at regular intervals using state-of-the-art diagnostic technology. If something is not running smoothly, we will first investigate the cause before we start with therapeutic measures. We always act in your best interests, inform you of the status of the results and offer possible solutions. Components are only replaced where necessary after consultation with you. Repairs are carried out at our factory.

### We will check this for you

Your BWHK will accompany you for many years. Professional, careful maintenance tailored to your system contributes significantly to its service life and perfect functioning. Major malfunctions can often be largely prevented through consistent inspection and timely prevention. In the event of unforeseen incidents, we offer the quickest possible solutions to minimize unnecessary downtime and the associated financial losses.

### Replacement motor Reduce downtime

In order to keep the performance of your system at a consistently high level in the long term, a type-appropriate engine upgrade or a change to a refurbished, tested model from the latest series can be effective. Benefit from advantages such as lower gas consumption, lower fuel costs and a higher yield. You will of course receive a warranty on all replaced components.



Picture MWM: © Caterpillar Energy Solutions GmbH, Mannheim



### Special services

Emission measurements, cleaning of the exhaust gas heat exchanger, calibration of the gas warning system, optimized oil management. Talk to us!



# Future-oriented software solutions

## User-friendly & efficiency-enhancing

### System control & digitalization

### Interaction between mechanics and software

Simple engine maintenance is sometimes not enough to ensure optimum operation over the long term. We are close to the engine technology and therefore know: Today, combined heat and power generation depends to a large extent on state-of-the-art software solutions.

### Recognize weak points before they occur

Our qualified service personnel are also trained to intervene in the system control. In addition, all motor data and operating parameters are automatically recorded by the system. This creates a valuable database for potential analyses for system optimization and early detection of incipient performance drops provides additional protection against downtime.

### Updates

Findings on optimizations from daily operations are also applied to existing systems at any time through software updates.

### Ease of use for operators

Conveniently control the system start via smartphone, keep an eye on current messages in real time and the operating process, no matter where you are? Many useful applications and upgrades that make system operation easier are included in our maintenance offers. Let's talk about your individual optimization framework.

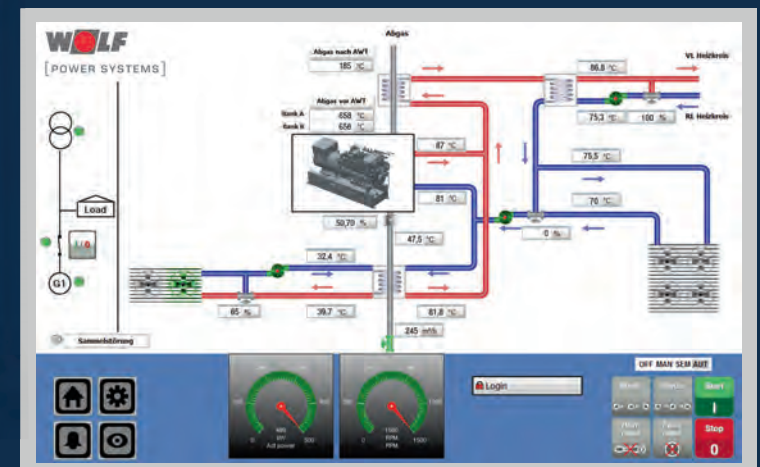


### Programmed for power

As one of the market-leading providers of decentralized power plant solutions, we have a wealth of expertise and years of experience, also in the field of technology units. We constantly keep an eye on the latest developments, which further improve system control in terms of user friendliness. Innovative software solutions also make it possible to increase system efficiency and energy generation even further.

### Remote or on-site dial-in

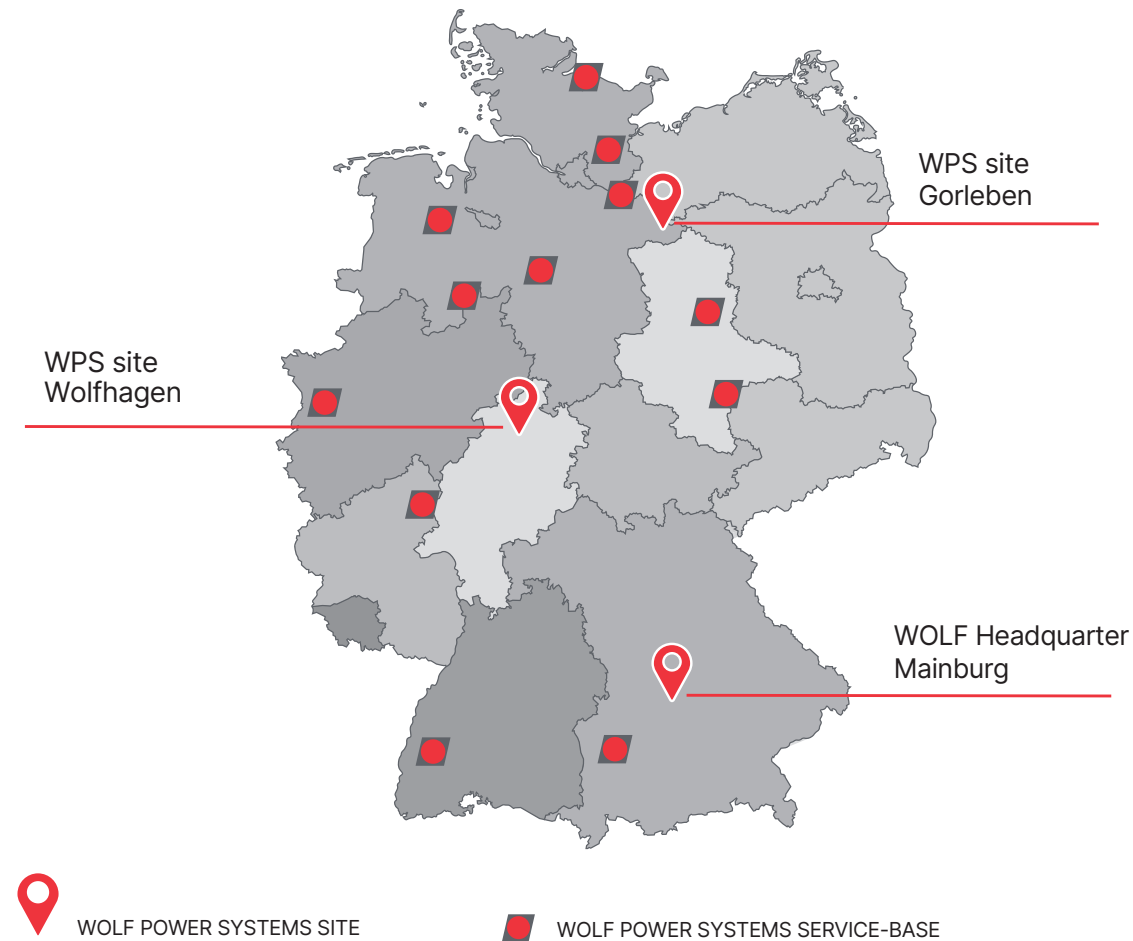
Many problems can be easily resolved remotely from. Our employees log in to on their laptops and gain direct access to your system. In some cases, it is possible for you to make changes yourself via using our step-by-step instructions by telephone.





# Comprehensive range at Stock fast, nationwide delivery

Our spare parts offer



The Wolf Power Systems main warehouses are located in Wolfhagen and Gorleben at the two main service points. But because we don't want to wait for deliveries for you either, additional decentralized warehouses are located throughout Germany.

Thanks to state-of-the-art logistics and networking, we are able to act quickly and intervene when necessary. We only use original spare parts from renowned manufacturers that have been tried and tested in practice. All system and spare part components can be installed on site within a very short time.



# Tailor-made service packages for maximum convenience

## Service contracts for all manufacturer models

### Full cost transparency and fairness

Regular maintenance and care of all system components is a prerequisite for the long-term reliable and economical operation of your CHP unit. With contractually agreed, regular maintenance, you have virtually nothing to worry about. We keep an eye on all service intervals.

Incidentally, insurance companies and lenders generally consider maintenance contracts to be very positive, as they reduce the risk of business interruptions.

**Basic contract**  
Condition agreement

**Basic pool**  
Reduced travel costs

+ Active monitoring  
+ HelpDesk

**Business**  
Partial maintenance contract

**Nicht enthalten:**  
- Overhauls (motor replacement, large components)  
- Fault  
- Emergency service

+ Active monitoring  
+ Oil service  
+ Spark plug service  
+ AWT/KAT service  
+ HelpDesk

**Business Flex**  
Full maintenance contract with options

+ Active monitoring  
+ Oil service  
+ Spark plug service  
+ AWT/KAT service

**Business Plus**  
Full maintenance contract (all-in) with GWL extension (term)



### Independent and free

Don't have one of our systems? No problem! The know-how of our employees goes far beyond our own production. We are very familiar with systems from other manufacturers and also provide unlimited expert service here.

Our range of individual maintenance contracts leaves you free to concentrate on your business.

### Interesting across all sectors

Whether you are an independent agricultural business or a public institution: a maintenance contract with defined framework conditions offers you clarity about the scope of all services and a secure, relaxed feeling.

# CHP service in all gas sectors



[POWER SYSTEMS]

DREYER + BOSSE  KUNTSCHAR + SCHLÜTER   
[WOLF POWER SYSTEMS]

**Wolf Power Systems GmbH**

**Wolfhagen**

Unterm Dorfe 8  
D-34466 Wolfhagen  
Tel.: +49 (0) 5692 9880-0  
[info@wolf-ps.de](mailto:info@wolf-ps.de)  
[www.wolf-ps.de/en](http://www.wolf-ps.de/en)

**Gorleben branch office**

Streßelfeld 1  
D-29475 Gorleben  
Tel.: +49 (0) 5882 9872-0  
[info@wolf-ps.de](mailto:info@wolf-ps.de)  
[www.wolf-ps.de/en](http://www.wolf-ps.de/en)



Sewage gas



Biogas



Natural gas



Liquid gas